

TEKNION LIMITED LIFETIME WARRANTY

Teknion will, at no cost to the original purchaser and for as long as the original purchaser owns a Teknion product, repair or replace with a comparable product, at Teknion's option, any part or product sold after January 1, 1995, which fails as a result of a defect in its design, materials or workmanship. For all purposes of this warranty the term "purchaser" is defined as the entity or individual acquiring a new Teknion product as the initial purchaser thereof either from Teknion or an authorized Teknion Dealer.

For Teknion's architectural product warranty, please refer to the Teknion Architectural Interiors Warranty.

Exceptions to this warranty include:

- Teknion warrants its standard Wood Casegoods and Wood Tables to be free from defects in material and workmanship for a period of 10 years, of single-shift service, from the date of delivery. Modified Wood Casegoods and Custom Wood products are warranted for a period of 5 years, of single-shift service, from the date of delivery;
- Lighting products and grommets, which are warranted for 1 year from the date of delivery;
- Teknion product with fabrics, which are warranted for 5 years from the date of delivery;
- Complements products (excluding Navigate, QuickShift, Complements and hiSpace Height-Adjustable tables and task lights), which are warranted for a period of 5 years from the date of delivery;
- Electrical components, which are warranted for 10 years from the date of delivery;
- Moving parts, which include glides, slides, casters, user-adjustable worksurface mechanisms, arms, and bases, which are warranted for 5 years from the date of delivery;
- Teknion warrants its seating products based on a single shift (40 hour week). Usage beyond a single shift (40 hour week) will result in a reduction of the warranty in proportion to the increased usage;
- Seating mechanisms for all seating products, unless otherwise stated, which are warranted for 10 years of single shift (40 hour week) usage from date of delivery;
- Pneumatic cylinders for all seating products, unless otherwise stated, which are warranted for 10 years of single shift (40 hour week) usage from date of delivery;
- Stacking Chairs and related accessories, which are warranted for 5 years from the date of delivery;
- Around™, Nuova Contessa™, Savera®XL and Variable® chairs are warranted based on multi-shift usage (24 hours per day, 7 days a week) as follows:
–Free from defects in material and workmanship for a period of 3 years –Seating Mechanism and pneumatic cylinders: 3 years –Moving parts, fabric and foam: 2 years;
- Visio™ and its components (excluding fabric) is warranted for 5 years of single shift (40 hour week) usage from the date of delivery;
- Bene Box products (excluding fabric seating pads), which are warranted for 2 years from the date of delivery; Bene Box's fabric seating pads are warranted for 5 years from the date of delivery.
- The Routes™ flooring system, which is warranted for 10 years from the date of delivery;
- Teknion HPL Whiteboard for Thesis Flip Top Table, which is warranted for a period of 3 years, of single-shift service, from the date of delivery.

This warranty does not include:

- Customer's Own Material or finishes applied to Teknion products (which include graded-in fabrics, which are treated by Teknion as a Customer's Own Material);
- Natural Wood Veneer which is a natural material and will have shade differences between veneer sheets, which will be more apparent between differing lots and fading on wood veneers that can be caused by exposure to U.V. rays/sunlight;
- Wood color, grain and stain acceptance which may occur due to the natural elements of wood;
- Marble, which is a natural product. Marble's soft and porous density makes it more vulnerable to damage and chipping;
- Ballast and light bulbs;
- Products which have been modified or which have not been installed or used according to Teknion's application and installation guidelines or warnings;
- Products that must be replaced due to normal wear and tear, negligence, abuse, accident or shipping damage;
- Products used for rental purposes.

In no event shall Teknion be liable in either tort or contract for any loss or indirect, special, incidental, consequential or exemplary damages. This warranty is the Customer's sole remedy for product defect. Teknion makes no warranties, including the express or implied warranties of merchantability and fitness for a particular purpose, other than the express warranties contained herein.

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TEKNION ARCHITECTURAL INTERIORS WARRANTY

Teknion will, at no cost to the original purchaser and for the duration of the warranty period, repair or replace with a comparable product, at Teknion's option, any part or product sold after January 1, 1995, which fails as a result of a defect in its design, materials or workmanship. For all purposes of this warranty the term "purchaser" is defined as the entity or individual acquiring a new Teknion product as the initial purchaser thereof either from Teknion or an authorized Teknion Dealer.

Altos®, Optos®, Focus™, Tek Vue® Wall Systems and POD - Tek Booth™, Tek Room™ products are warranted for 10 years in material and workmanship unless noted below, inclusive of: Wood Fascia, Wood Tables, Laminated and Wood Doors, Manufacturing Electrical Wiring System Components

The warranty period is defined in years with a 40 hour per week service level beginning from the date of delivery. Usage beyond 40 hours per week will reduce the warranty in proportion to the increased usage.

For Teknion's non architectural product warranty, please refer to the Teknion Limited Lifetime Warranty.

Exceptions to this warranty include:

- Lighting products and Grommets, for 1 year;
- PET Whiteboard, for 3 years;
- Architectural Complements products, for 5 years;
- Teknion product with fabrics, for 5 years;
- Glass marker boards, Glass tempered and or laminated, for 5 years;
- Switch glass LCD film for 1 year, wiring transfer, power module, lamination, for 5 years;
- Hardware:
 - Electromechanical locks and strikes, for 1 year;
 - Auto drop seals and Soft close sliding door mechanisms, for 2 years;
 - Cylindrical and Mortise lockset levers, for 3 years
 - Door closers, glides, slides, adjustable worksurface mechanisms, arms, and bases, for 5 years;
- Special product will align its product with this warranty policy unless quoted otherwise in CR;
- Customer's Own material or finishes applied to Teknion products (which include graded-in fabrics, which are treated by Teknion as a Customer's Own Material);
- Shade and color differences between Natural Wood Veneer sheets, which will be apparent between differing lots, can be due to exposure to U.V. rays/sunlight or grain and stain acceptance which may occur due to the natural elements of wood;
- Glass strain producing iridescence and glass defects within level Q3 ASTM C1036;
- Glass Bow within ASTM C1038 for tempered glass and ASTM C1172 for laminate glass;
- Anodized Aluminum Finish, One 0.040" or Three 0.010" dia flaws per 12" sample area. Color variation within teknon color boundary masters. Reflective color variation not viewed at 90 degrees to the surface;
- Products which have been modified or which have not been installed by a Teknion certified installer, or cleaned and/or used not in accordance to Teknion's application and installation guidelines or warnings;
- Products that must be replaced due to normal wear and tear, negligence, abuse, accident or shipping damage;
- Products used for rental purposes.

In no event shall Teknion be liable in either tort or contract for any loss or indirect, special, incidental, consequential, or exemplary damages. This warranty is the purchaser's sole remedy for product defects. Teknion makes no warranties, including the express or implied warranties of merchantability and fitness for a particular purpose, other than the express warranties contained herein.

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